

Americans with Disabilities Act; Denying Passengers in Mobility Aids

August 17, 2023

Community Services of Starke County understands that passengers utilizing an ADA eligible service animal cannot be denied service based on the animal not being "leashed or harnessed" if/when the individual's disability prevents using these devices or these devices interfere with the service animal's safe, effective performance of tasks. In that case, operators must allow the individual to maintain control of the animal through voice, signal, or other effective controls.

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Executive Director

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Transportation Coordinator

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Vehicle Operator

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Vehicle Operator

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Vehicle Operator

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Vehicle Operator

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Vehicle Operator